



## YOUR VISIT: **Patient Safety Update**

### **What to expect at your visit/appointment**

With the decreases in COVID-19 infections, including the Omicron variant, in our area and across the country, we want to take a moment to update our patients and colleagues about our safety policies and protocols.

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#### **Appointments:**

- All offices are open for patient visits and elective surgeries, with precautions in place to protect the health of patients, physicians and employees. If you need an appointment, please don't hesitate to call 800-762-7132 or visit EyeConsultantsOfPA.com.
- Our previous policies involving Advanced Registration, Advanced Calls and patients having to wait in cars until called for their appointments were lifted last Summer.

#### **Patient welcome process:**

- Please come into the waiting area and check-in as you have always done (pre-Pandemic). Additionally, all check-in and check-out stations are fully open.

- After you check in, if you would feel more comfortable waiting in your car, please inform our receptionist and provide a cell phone number where we can reach you, and we will certainly accommodate you.
- Masks are required for all patients, physicians and staff—and anyone entering one of our offices. Additionally, masks must cover both the mouth and the nose at all times. If you forget your mask, we will provide a disposable “ear loop” mask for your use.
- Note that, while the Centers for Disease Control (CDC) has lifted the general mask mandates and social distancing requirements for those who are fully-vaccinated, that relaxation of requirements does NOT apply to healthcare facilities, like Eye Consultants of Pennsylvania.
- Masks with a valve are not acceptable, as they do not protect those to whom you are talking. If you wear one to your appointment, you will be asked to cover it with another mask or to remove your mask and wear a loop mask that we will provide to you. We appreciate your cooperation.
- If you feel more comfortable having a friend or family member accompany you for your appointment, you may do so; but please limit it to one person. Permitted visitors must wear face masks, too.

#### **WYOMISSING**

1 Granite Point Dr, Ste 100  
Wyomissing, PA 19610  
TEL 610-378-1344  
FAX 610-378-5169

#### **POTTSVILLE**

100 Schuylkill Med Pl, Ste 100  
Pottsville, PA 17901  
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#### **POTTSTOWN**

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Blandon, PA 19510  
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## YOUR VISIT: **Patient Safety**

### **During your visit:**

- Your doctor and/or technician will visit you in your exam room as soon as he/she is available.
- Doctors and technicians will be wearing protective gear (PPE) and will complete your evaluation as quickly as possible to limit exposure.

### **After your visit:**

- When your visit is completed, you will be able to check out at reception.
- The details of your visit will be available to you on our online Patient Portal. If you have not yet signed up for the Patient Portal, contact our office at 800-762-7132 and provide us with your email address so that we may send you an invitation to join the portal.

### **Glasses and contacts:**

- Appointments and walk-ins are welcome at Lor-Ron Optical. You may be asked to sign in. In-person pickup of contact lenses and eyeglasses is also permitted, and curbside pickup continues to be available, should you prefer that option.

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We will continue to monitor developments related to the coronavirus (COVID-19) pandemic, and we will adjust these processes and procedures accordingly. We will also post periodic updates on our website ([EyeConsultantsOfPA.com](http://EyeConsultantsOfPA.com)) and on social media.

**If you have a question about your care, or you need an appointment, call 800-762-7132 or visit [EyeConsultantsOfPA.com](http://EyeConsultantsOfPA.com).**

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