



**FREQUENTLY ASKED QUESTIONS**  
**GENERAL PATIENT & PRACTICE INFORMATION**

**Do you take my insurance?**

Eye Consultants of Pennsylvania participates with a wide variety of insurance plans, including most major insurances, HMO's and vision plans. Please contact your insurance carrier if you have a question regarding participation status with Eye Consultants of Pennsylvania.

**Will insurance cover my routine exam?**

Please be aware that if you are scheduled for a routine eye exam and the doctor uses a medical diagnosis your medical insurance will be billed, not your routine vision insurance, as your physician can explain at your exam.

**How much does an appointment cost?**

Appointment charges vary based on your insurance coverage; all co-pays are due the day of service.

**Can you recommend a doctor?**

All Eye Consultants of Pennsylvania providers are highly qualified. Our specialists are board-certified, and many are fellowship trained. Visit our website at EyeConsultantsOfPA.com for more details on all of our providers and our locations.

**How long does it take to get an appointment?**

Our office schedules appointments based on provider availability. If you have a medical emergency, dial 911 immediately. If there is an urgent need for care, please call and explain the situation to our appointment staff, and they will try to accommodate you.

**How often should my eyes be examined?**

Examination frequency varies by individual. Age factors and medical conditions such as diabetes, and high blood pressure can influence how often an individual should be monitored. Your doctor can suggest an appropriate frequency of examinations.

**Where are your offices located? What number do I call for an appointment?**

We have five convenient offices in Wyomissing, Pottsville, Pottstown, Lebanon and Blandon. Our office addresses and appointment phone numbers are listed on this sheet. You can also make an appointment online at EyeConsultantsOfPA.com.

- Adult Strabismus
- Cataract Surgery & Intraocular Lenses
- Comprehensive Ophthalmology & Optometry
- Contact Lenses
- Cornea & External Diseases
- Corneal Transplants
- Cosmetic & Reconstructive Eyelid Surgery
- Cosmetic Botox—Latisse
- Diabetic Eye Care
- Diabetic Retinopathy
- Glaucoma Eye Care
- Laser Vision Correction (Including Bladeless LASIK)  
*LASIK: 610-378-8500*  
*LASIKdoneRight.com*
- Low Vision
- Macular Degeneration
- Neuro-Ophthalmology
- Oculoplastics
- Orthoptic Therapy
- Pediatric Ophthalmology & Optometry
- Vitreo-Retinal Diseases

**WYOMISSING**

1 Granite Point Dr., Ste.100  
Wyomissing, PA 19610  
TEL 610-378-1344  
FAX 610-378-9508

**POTTSVILLE**

100 Schuylkill Medical Pl., Ste.100  
Pottsville, PA 17901  
TEL 570-621-5690  
FAX 570-622-9285

**POTTSTOWN**

293 Armand Hammer Blvd.  
Pottstown, PA 19464  
TEL 610-327-8528  
FAX 610-327-4155

**LEBANON**

770 Norman Dr.  
Lebanon, PA 17042  
TEL 717-272-2161  
FAX 717-270-0301

**BLANDON**

219 East Wesner Rd.  
Blandon, PA 19510  
TEL 610-926-4241  
FAX 610-926-8160



**FREQUENTLY ASKED QUESTIONS**  
**GENERAL PATIENT & PRACTICE INFORMATION**

**How long does an appointment take?**

Appointments take as long as necessary for our physicians to fully examine and give our patients the best care possible. Your appointment may include refraction, additional testing, dilation, etc., and every patient is different. Only as a general guideline, we ask you to plan that your appointment could take up to two hours or more. Add another half-hour if your eyes require dilation.

**I want LASIK, how much does it cost?**

Eye Consultants of Pennsylvania offers a FREE, no-commitment LASIK evaluation, please call Lucy, our LASIK coordinator at 610-378-8500 for more details. She can also answer any questions you may have about LASIK and its costs.

**I had cataract surgery, and my vision was good; but now, it's getting worse. I think my cataract grew back — now what?**

Cataracts do not regrow. Some people do develop haziness after surgery which can be corrected. This can be easily rectified with a minor laser procedure. Please call for a follow-up appointment with your doctor to confirm a diagnosis.

**Why do my eyes tear so much?**

As we age, our eyes start producing fewer tears. In response to this, our eyes then spontaneously tear to lubricate the surface; however, our tears are not only made up of water. They also are comprised of mucus and oil, which gets washed away by excessive tearing. This, then becomes a cycle of dry eye. Patients find this hard to understand because their eyes always seem so wet. We typically suggest using artificial tears for this complaint; however, there are some other medical eye conditions that can cause tearing. We would be happy to schedule you for an evaluation.

**Do you have evening hours?**

Yes, but evening hours vary depending on the location, the day of the week and the provider. Please call to our office to schedule a convenient appointment time. Our office addresses and appointment phone numbers are listed on this sheet. You can also make an appointment online at EyeConsultantsOfPA.com.

- Adult Strabismus
- Cataract Surgery & Intraocular Lenses
- Comprehensive Ophthalmology & Optometry
- Contact Lenses
- Cornea & External Diseases
- Corneal Transplants
- Cosmetic & Reconstructive Eyelid Surgery
- Cosmetic Botox—Latisse
- Diabetic Eye Care
- Diabetic Retinopathy
- Glaucoma Eye Care
- Laser Vision Correction (Including Bladeless LASIK)  
*LASIK: 610-378-8500*  
*LASIKdoneRight.com*
- Low Vision
- Macular Degeneration
- Neuro-Ophthalmology
- Oculoplastics
- Orthoptic Therapy
- Pediatric Ophthalmology & Optometry
- Vitreo-Retinal Diseases

**WYOMISSING**

1 Granite Point Dr., Ste.100  
Wyomissing, PA 19610  
TEL 610-378-1344  
FAX 610-378-9508

**POTTSVILLE**

100 Schuylkill Medical Pl., Ste.100  
Pottsville, PA 17901  
TEL 570-621-5690  
FAX 570-622-9285

**POTTSTOWN**

293 Armand Hammer Blvd.  
Pottstown, PA 19464  
TEL 610-327-8528  
FAX 610-327-4155

**LEBANON**

770 Norman Dr.  
Lebanon, PA 17042  
TEL 717-272-2161  
FAX 717-270-0301

**BLANDON**

219 East Wesner Rd.  
Blandon, PA 19510  
TEL 610-926-4241  
FAX 610-926-8160