



What to expect at your visit/appointment

As we continue to work our way out of the COVID-19 Pandemic, we want to update our patients and colleagues about our safety policies and protocols.

Appointments:

- All offices are open for patient visits and elective surgeries, with precautions in place to protect the health of patients, physicians and employees. If you need an appointment, please don't hesitate to call 800-762-7132 or visit EyeConsultantsOfPA.com.
- Effective July 12, 2021, we have ended the social distancing in our waiting areas. All waiting room seats may be used, with no seats blocked for social distancing.
- Effective immediately, our previous policies involving Advanced Registration, Advanced Calls and patients having to wait in cars until called for their appointments have been lifted.

Patient welcome process:

- Please come into the waiting area and check-in as you have always done (pre-Pandemic). Additionally, all check-in and check-out stations have been fully re-opened.
- If you would feel more comfortable waiting in your car, please inform our receptionist at check-in, and we will certainly accommodate you.
- Masks are still required for all patients, physicians and staff—and anyone entering one of our offices. Additionally, masks must cover both the mouth and the nose at all times. If you forget your mask, we will provide a disposable "ear loop" mask for your use.

- Note that, while the Centers for Disease Control (CDC) has lifted the general mask mandates and social distancing requirements for those who are fully-vaccinated, that relaxation of requirements does NOT apply to healthcare facilities, like Eye Consultants of Pennsylvania.
- Masks with a valve are not acceptable, as they do not protect those to whom you are talking. If you wear one to your appointment, you will be asked to cover it with another mask or to remove your mask and wear a loop mask that we will provide to you. We appreciate your cooperation.
- If you feel more comfortable having a friend or family member accompany you for your appointment, you may do so; but please limit it to one person. Permitted visitors must wear face masks, too.

WYOMISSING

1 Granite Point Dr, Ste 100
Wyomissing, PA 19610
TEL 610-378-1344
FAX 610-378-5169

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100 Schuylkill Med Pl, Ste 100
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Eye Consultants

OF PENNSYLVANIA, PC

EyeConsultantsOfPA.com

TOLL-FREE: 800-762-7132

During your visit:

- Your doctor and/or technician will visit you in your exam room as soon as he/she is available.
- Doctors and technicians will be wearing full protective gear (PPE) and will complete your evaluation as quickly as possible to limit exposure.

After your visit:

- When your visit is completed, you will be able to check out at reception.
- The details of your visit will be available to you on our online Patient Portal. If you have not yet signed up for the Patient Portal, contact our office at 800-762-7132 and provide us with your email address so that we may send you an invitation to join the portal.

Glasses and contacts:

- Appointments and walk-ins are welcome at Lor-Ron Optical. You may be asked to sign in. In-person pickup of contact lenses and eyeglasses is also permitted, and curbside pickup continues to be available, should you prefer that option.

We will continue to monitor developments related to the coronavirus (COVID-19) pandemic around the clock, and we will adjust these processes and procedures accordingly. We will also post periodic updates on our website (EyeConsultantsOfPA.com) and on social media.

If you have a question about your care, or you need an appointment, call 800-762-7132 or visit EyeConsultantsOfPA.com.

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